The Syria crisis, now in its tenth year, has left millions displaced from their homes, seeking refuge from the violence of war. As of March 2020, Jordan is officially hosting 671,579 registered Syrian refugees, although the total number of Syrian refugees in the country is thought to be more than double. In Jordan since 2012, the Lutheran World Federation (LWF) responds to the crisis, assisting Syrian and Iraqi refugees and vulnerable local communities. In 2019, the country program supported more than 45,000 individuals through protection and social cohesion, livelihoods, and quality services, primarily in education. Based in Amman, LWF Jordan is operating in the three northern governorates Irbid, Zarqa and Mafraq, in the communities and in Zaatari camp, supporting refugees and vulnerable Jordanians.

### LWF at a glance

![Map of Jordan showing geographic coverage of LWF program areas]

- **Staff in 2019**
  - National: 42
  - International: 1
  - Syrian refugee incentive workers: 68
  - Volunteer: 1
  - Total: 112

- **Income in 2019**
  - 3.5 million €

- **Projects in 2019**
  - 20

- **Crisis and needs**
  - Refugee crisis
  - Conflicts and armed groups

- **Sectors of intervention**
  - Education
  - Protection
  - Water, Sanitation and Hygiene (WASH)

#### Population outreach 2019

- **Gender & age**
  - Girls 5-18yo: 17,938
  - Boys 5-18: 21,603
  - Women +18yo: 3,119
  - Men +18yo: 1,743
  - Girls under Syo: 1,022
  - Boys under Syo: 1,117

- **Group**
  - Local pop.: 36,903
  - Refugees: 9,638

- **The program mainly supports**
  - Syrian and Iraqi refugees
  - Local communities affected
  - Vulnerable individuals
Our work

Since the opening of the program in 2012, LWF Jordan has built up a track record in three programmatic areas: Livelihoods, Quality Services (Education) and Protection & Social Cohesion, targeting Syrian and Iraqi refugees and vulnerable Jordanians. For the period of 2019-2024 and in line with its country strategy, LWF Jordan aims to economically empower and increase the resilience of vulnerable and marginalized households and communities by increasing market-based, transferable, safe and sustainable income generation opportunities, particularly for women and youth.

Voices from the field

Ten-year-old Bayan was born with cerebral palsy, and spent her first three school years in a school exclusively for children with disabilities.

Today, she attends fourth grade at the Al Yarmouk Primary Mixed School in Amman, Jordan. The school was rehabilitated by LWF Jordan, as part of a four-year program aimed at building improved learning environments for children. “When we think of children with disabilities, I believe we are often focused on being sympathetic and empathic. We just need to include them as human beings,” explains English teacher Abeer Shahin. Although it has taken her some time to find her place, Bayan likes her new class: “I like most of the subjects here at school,” she says, “Physical Education, Religion, and English.” Al Yarmouk Primary Mixed Schools is one of 175 schools where LWF Jordan has worked on improving the physical and social learning environment for Syrian, Iraqi and Jordanian children.

Key results

2019

- 3,756 individuals were targeted through protection programming
- 137 individuals were hired after graduating from vocational training courses
- 1,000 students have access to renovated education facilities

Contact

Interim Country representative in Jordan: Ala KHALEEL
Geneva Coordinator: Caroline TVEOY
Mithari Naimat St. No.2A Um Summaq
Amman 11821
+962 655 615 46
josef.pfattner@lutheranworld.org
caroline.tveoy@lutheranworld.org
LWF Jordan
lwf_jordan
The Lutheran World Federation - Jordan

Projects turnover

2019

- Quality Service: 2,704,297 € (18%)
- Livelihoods: 172,683 € (5%)
- Protection & Social cohesion: 630,583 € (5%)
- 3,5 million € (77%)

CROSS-CUTTING ISSUES

- Humanitarian Principles
- Core Humanitarian Standard
- Rights-based approach
- Child Protection
- Gender Justice & Women’s Empowerment
- Climate Justice

QUALITY SERVICES

- Improved learning environments
- Physical rehabilitation of schools
- Training of teachers and Ministry of Education staff
- Support to school initiatives
- Disability accessible school

LIVELIHOODS

- Women’s economic empowerment
- Home-based businesses
- Skills development for youth
- Improved food security

PROTECTION AND SOCIAL COHESION

- Case management incl. referrals
- Counselling
- Psychosocial support (children, women)
- Caregiver/ Positive parenting
- Recreational / Life skills classes
- Community Initiatives
- Cash assistance

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