**VISION**
People of the world, living in just societies in peace and dignity, united in diversity, are able to meet their basic needs, achieve their full potential, and claim their universal rights in order to improve their quality of life individually and collectively.

**MISSION**
Inspired by God’s love for all of humanity, World Service is dedicated to challenge and address the causes and effects of human suffering and poverty, linking local responses to national and international advocacy.

**VALUES AND PRINCIPLES**
- Dignity, Human Rights, and Justice
- Compassion and Commitment
- Inclusion and Diversity
- Meaningful Participation
- Transparency and Accountability
- Humanitarian Principles
- Gender Justice
- Climate Justice

**WHERE AND HOW WE WORK**
- Country operations with global access
- Focus on the most vulnerable
- Flexible ways of operating
- Gender analysis and action at the center
- Rights-based and local to global
- Environmental sustainability and a low carbon footprint
- High expectations of staff conduct

**NETWORKING AND COLLABORATION**
- Local communities
- Civil society
- LWF member churches
- Governments and other duty bearers
- Ecumenical and interfaith communities
- Related organisations
- United Nations agencies
- Global networks

**PROGRAMMATIC AREAS**
- Livelihoods
- Quality services
- Protection and social cohesion

**SYSTEMS AND PRACTICES FOR QUALITY PROGRAMMING**
- Aligned support structures and systems
- Resource mobilization and sustainable funding
- Robust financial management
- Intentional relations management
- Quality and accountability
- Safety and security
- Knowledge management and learning
- Investing in people
- Green infrastructure

**PROGRAMMATIC FRAMEWORK**
Our work:
Places refugees, the internally displaced, host and at-risk communities at the heart
Is integrated and complementary
Is implemented at 3 levels:
- Individual
- Community
- Institutional
Spans Emergency-Recovery-Development
Allows us to adapt when contexts change