



THE
LUTHERAN
WORLD
FEDERATION

World Service

Member of **actalliance**



For Hope and a Future

*The Lutheran World Federation
World Service Global Strategy
2019-2024 (abridged)*

VISION

People of the world, living in just societies in peace and dignity, united in diversity, are able to meet their basic needs, achieve their full potential, and claim their universal rights in order to improve their quality of life individually and collectively.

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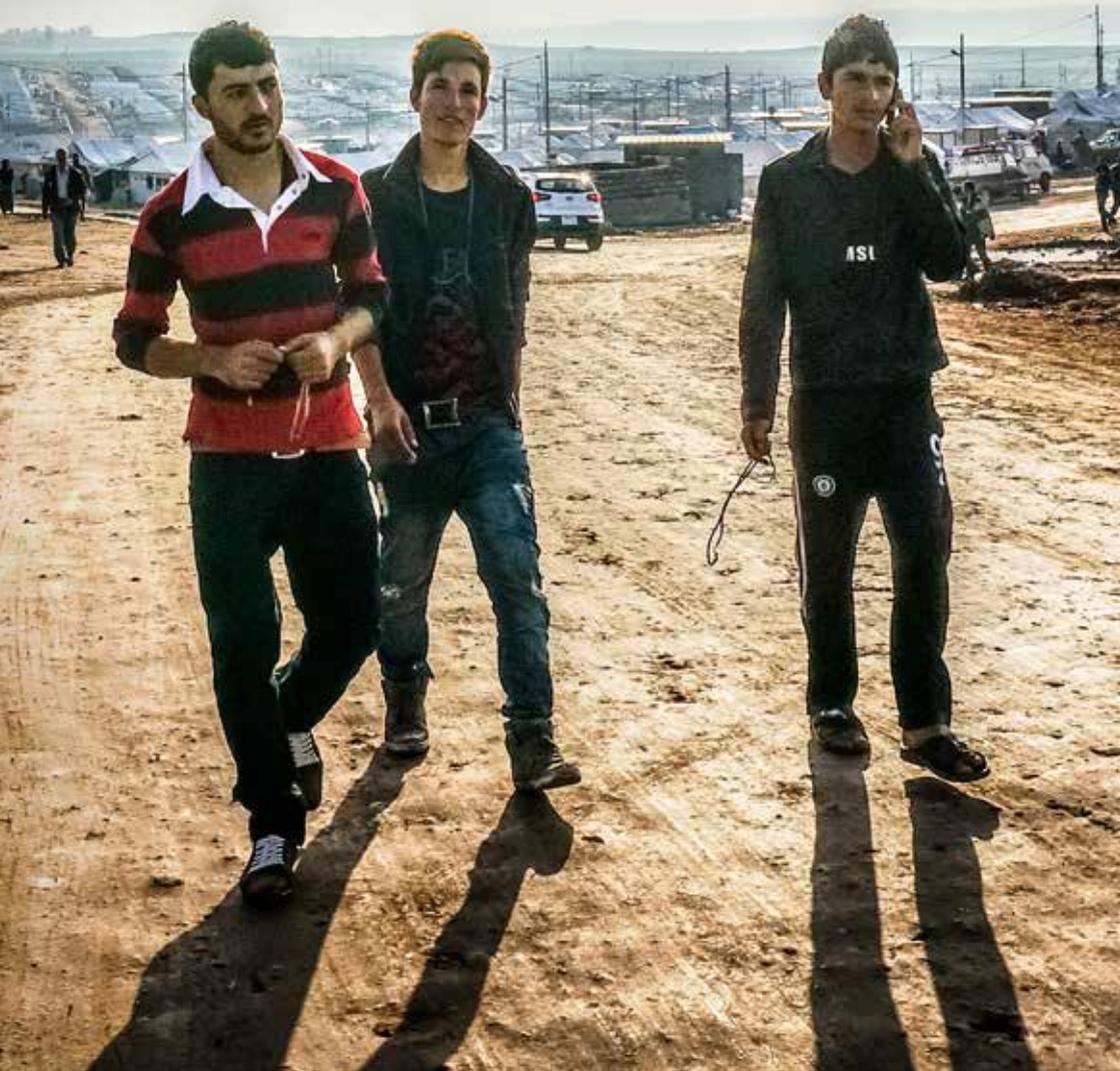
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Iraqis walk around the Khanke camp, near the Iraqi Kurdistan city of Duhok, where the LWF operates.

Photo: LWF/S. Cox.

Cover image: A young boy drinks from a well installed by the LWF in the Viengphoukha District, Laos. Photo: LWF/Thomas Lohnes.



MISSION

Inspired by God's love for all of humanity, World Service is dedicated to challenge and address the causes and effects of human suffering and poverty, linking local responses to national and international advocacy.

VALUES AND PRINCIPLES

Dignity, Human Rights, and Justice so that people can move out of poverty, and enjoy peaceful and sustainable lives

Transparency and Accountability with communities, partners and donors

Compassion and Commitment towards those who have been forgotten or are out of reach.

Humanitarian Principles of humanity, neutrality, impartiality and independence as the basis of our approach

Inclusion and Diversity within our own workforce and with those we seek to support.

Gender Justice to erode systems of privilege and oppression

Meaningful Participation of all people where they can make decisions and keep others accountable

Climate Justice to prepare for and respond to climate change where the most vulnerable are often the first and most acutely affected



WHERE AND HOW WE WORK

Country operations, global access
in Africa, Asia, the Middle East,
Latin America & Caribbean,
and Geneva

Rights-based and local to global
approach to work with and
advocate for affected communities
from an individual to a global level

Focus on the most vulnerable
including refugees, the internally
displaced, returnees, host
communities, and those at risk
to disasters, poverty and injustice

**Environmental sustainability and
a low carbon footprint** as a step
towards addressing the effects
of climate change

Flexible ways of operating
to prepare for and respond to
an ever changing environment

High expectations of staff conduct
to ensure we treat others and one
another with dignity

Gender Analysis and Action
to address inequity and power
relations as the center of
all programs

NETWORKING AND COLLABORATION

Local communities to ensure we involve the most appropriate people in the most suitable way

Ecumenical and interfaith communities to maximise our scope, impact and relevance

Civil society to amplify community voices, influence policy change and ensure all are included

Related organisations as valued partners to learn from and work together

LWF member churches to ensure our work is durable and connected to the wider Lutheran family

United Nations agencies as important partners to coordinate approaches at local and global levels

Governments and other duty bearers to help us to work most effectively with communities, and provide us with humanitarian access

Global networks to increase our humanitarian and development effectiveness

PROGRAMMATIC FRAMEWORK

Our work:

Places refugees, the internally displaced, host and at-risk communities at the heart because we believe every human being has a right to dignity

Is integrated and complementary because one area of our work may need the support of another to be truly effective

Is implemented at 3 levels:

- **Individual** because responses often need to be targeted to a person's specific situation
- **Community** because communities find strength in collectively improving their lives
- **Institutional** because it is here, in local national and global settings, where advocacy for change is possible

Spans Emergency-Recovery-Development because we recognise the value of linking relief with recovery and development

Allows us to adapt when contexts change because our working environment is often unpredictable



Programmatic Areas



Livelihoods

Livelihoods to address people’s needs and diversify their income so that they can enjoy a just and sustainable life



Quality services

Quality Services to ensure people can claim equitable access to their fundamental rights



Protection and social cohesion

Protection and Social Cohesion to enable people to thrive by being free of discrimination, abuse and exploitation

SYSTEMS AND PRACTICES FOR QUALITY PROGRAMMING

Aligned support structures and systems to ensure a coordinated system of tools and processes

Quality and accountability to ensure our programming is effective

Resource mobilization and sustainable funding to cover core expenses as a cost-effective organisation

Safety and security to identify, prepare and respond to threats to our staff

Robust financial management to minimise risk and achieve the best value for money

Knowledge management and learning to share, learn from and record experiences

Intentional relations management to maintain a strong relationship with our partners who are key to our success

Investing in people to effectively fulfil our objectives, mandate and vision

Green infrastructure to protect the environment on which we all depend

*A displaced girl studying
in a Temporary Learning
Space run by LWF in Sitwe,
Myanmar shows the exercise
books she just received.*

Photo: LWF/C. Kästner.





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